

Depending on type of product and payment, different terms and conditions apply;
– For all subscriptions and consultancy the general terms and conditions of AWA Alexander Watson Associates BV apply.

– All registrations and sponsorships apply to General Terms and Conditions AWA Conferences BV.

General Terms and Conditions – AWA Alexander Watson Associates BV

Applicability

Art 1.1 These general terms and conditions of delivery and payment shall apply to all subscriptions or consultancy, their acceptance and the agreement thus concluded.

Art 1.2 All quotations should be valid for 60 days, unless agreed otherwise.

Art 1.3 The agreement shall come into effect when the seller receives the acceptance of the offer by any means.

Changes

Art 2.1 Changes to the purchase agreement and changes to these general conditions of sale shall only apply if they have been agreed in writing between the buyer and the seller.

Art 2.2 If changes lead to an increase in costs, the buyer shall be obliged to pay the higher costs with appropriate notice from seller.

Art 2.3 Information outlined in a prospectus or proposal by the seller shall never bind the seller.

Quality and Description

Art 3.1 The seller shall be obliged toward the buyer to supply what the buyer ordered.

Art 3.2 The seller shall not accept any liability for small deviations to the contents in information provided.

Art 3.3 The seller shall not accept any liability for error, omissions, or any misinterpretations of information provided.

Art 3.4 The seller shall not accept any complaints for small deviations within a normal degree of deviation.

Art 3.5 The buyer shall not be able to return materials without agreement from seller.

Art 3.6 The seller shall not provide a guarantee that the materials provided are suitable for

the goal for which the buyer has intended them.

Art 3.7 Advise by the seller regarding the application of the information supplied is without obligations and shall never

incur liability for the use of information supplied.

Packaging and Supply

Art 4.1 The seller undertakes towards the buyer to pack reports in a decent manner.

Art 4.2 The delivery, completion, and publication times stated by the seller are approximations.

Art 4.3 Exceeding of the completion or publication time shall never give the buyer the right to change the payment

conditions.

Payment

Art 5.1 The buyer shall pay the invoice within 21 days after invoice date, unless other payment conditions have been

agreed.

Art 5.2 In the event of late payment, the buyer shall pay interest for overdue payment to the seller of 2% per month or

part of a month from the last day on which payment should have taken place.

Art 5.3 All sales are final, cancellation of an order will be acceptable by exception only and are subject to administration

and handling charges.

Art 5.4 All rates and prices are excluding 21% VAT unless stated otherwise.

Art 6.1 By subscribing to AWA Data Transcripts, the subscriber is committing to a recurring payment, as specified.

Art. 6.2 In case of cancellation, the subscriber has to cancel subscription before the next payment date, either on the website, or by contacting AWA directly.

General Terms and Conditions – AWA Conferences BV

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Payment

Art 4.1 The buyer shall pay upon receipt of invoice, unless other payment conditions have been agreed.

Art 4.2 Payment is to be made at least 5 working days before the conference starts, otherwise AWA Conferences has the right to deny entrance to the attendee.

Art. 4.3 All rates and prices are excluding 21% VAT unless stated otherwise.

Applicable Law

Art 5.1 This agreement shall be subject to Dutch law.

Cancellation Policy

Submit a cancellation in writing or by fax to AWA Conferences. You may cancel your registration for a 75% refund from the date of registration until 30 working days prior to the conference. Cancellations received between 29 and 0 working days prior to the conference will not receive a refund. If you can not attend, you may designate an alternative attendee from your company by contacting AWA Conferences. Registrants who fail to attend or cancel between the 29 and 0 workings days prior to the conference are liable for the entire fee. No warranties for changes are expressed or implied. AWA Conferences reserves the right to cancel an event and commits to inform the registrant no later than 29 working days prior to the event. In this case only the registration fee will be refunded.

In case of external conditions preventing registrants to attend the conference (i.e. weather conditions, acts of terrorism, strikes), AWACE will decide on a per case basis whether a refund will apply.